

SOUTH COAST AIR QUALITY MANAGEMENT DISTRICT

Reporting a Smoke, Dust or Odor Complaint

Describe the air quality problem

If you smell a strong odor or see a lot of dust or smoke in your neighborhood, think of ways to describe the emissions and try to identify their source. For example, try to describe if it smells like rotten eggs, spoiled cabbage, burned plastic, ammonia, chlorine, garlic, asphalt, or some other familiar material. (Information regarding [Salton Sea odors](#).)

Report the problem to 1-800-CUT-SMOG (1-800-288-7664)

Next, call 1-800-CUT-SMOG to report your observations. AQMD accepts air quality complaint calls 24 hours a day, 7 days a week. During business hours (7 a.m. – 5:30 p.m., Tuesday through Friday) your call is answered by an attendant. During non-business hours an automated voice system will prompt you for the following information:

- The time the air quality incident occurred and whether it is continuing at the time of your call
- The nature of the air quality complaint -- [smoke](#), [dust](#), [odor](#), or other*
- Whether you have experienced this type of air quality problem in the past
- The wind direction, if known
- The name and address of the alleged source and the type of operation, if known
- Your name, address, and phone number.

This information is kept strictly confidential. Although we accept complaints from anonymous callers, inspectors cannot contact such callers for additional details or to advise them of findings, if any, from follow-up investigations.

The above was taken directly from the South Coast Air Quality Management District Website. There is more information available on this page at:

http://www.aqmd.gov/complain/report_dust_odors.html

Also there is a video and more information on how to make a complaint at:

http://www.aqmd.gov/complain/reporting_aq_problems.html